

01 JULY 2021

**CIRCULAR TO THE INDUSTRY**

**COMPLIANCE TO THE PROTECTION OF PERSONAL INFORMATION ACT NO.4  
OF 2013**

The NBCRFLI would like to bring to your attention that the 1<sup>st</sup> of July 2021, marked the commencement for the implementation of the Protection of Personal Information Act (POPI Act). The POPI Act aims to protect people's right to privacy regarding their personal information which may have been collected by a third party during the course of business.

As a result, these changes will affect how the NBCRFLI conducts some of its business processes, including how it collects personal information, the purpose for its collection, how it is processed and safeguarded.

The NBCRFLI has always been committed to protecting its stakeholders' personal information, therefore, we assure our stakeholders that the security and data protection measures have been put in place to safeguard personal information in our possession.

The National Secretary of NBCRFLI, Mr. Musa Ndlovu has been appointed as the Designated Information Officer, to oversee and ensure compliance with the Act. The General Manager Internal Audit, Risk and Compliance, Ms. Mogerikwa Mathe, has been appointed as the Deputy Information Officer. Furthermore, the NBCRFLI has created a designated mailbox to deal with POPI Act related queries. Stakeholders can send an email to: [popia@nbcrfli.co.za](mailto:popia@nbcrfli.co.za), and one of our POPI Act designated staff member will revert as soon as possible.

Yours Faithfully

Musa Ndlovu

National Secretary

(This document is sent electronically, therefore it is not signed)